

Council **Elmbridge**

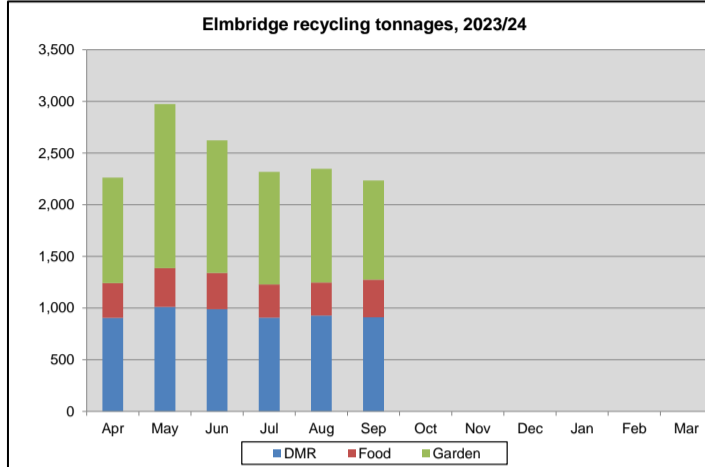
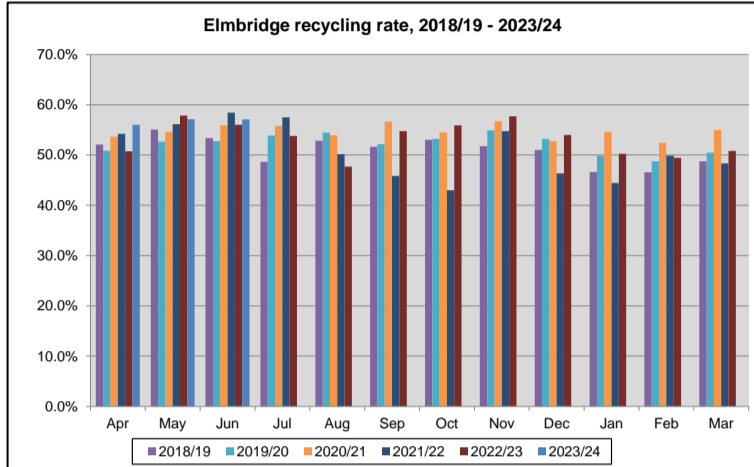
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Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

Latest month								Moving Annual Total (rolling 12 months)				
Total tonnages				Average daily tonnages								
Mar 2020	Sep 2022	Sep 2023	Change	Mar 2020	Sep 2022	Sep 2023	Change	Mar 2020	Sep 2022	Sep 2023	Change	2020 Change
1,094	1,125	992	-11.8%	50	51	47	-7.6%	12,691	13,498	12,650	-6.3%	-0.3%
428	371	365	-1.4%	19	17	17	3.3%	4,838	4,648	4,293	-7.6%	-11.3%
829	1,003	959	-4.4%	38	46	46	0.1%	11,478	7,637	12,044	57.7%	4.9%
0	1	0	-100.0%	0	0	0	-100.0%	12	13	6	-55.5%	-50.4%
2	2	5	103.0%	0	0	0	112.7%	32	42	67	58.5%	113.4%
1	3	0	-100.0%	0	0	0	-100.0%	17	13	10	-19.1%	-37.5%
2,353	2,504	2,321	-7.3%	107	114	111	-2.9%	29,067	25,852	29,070	12.4%	0.0%
1,881	1,873	1,730	-7.6%	85	85	82	-3.2%	21,548	22,059	21,979	-0.4%	2.0%
211	187	175	-6.4%	10	8	8	-1.9%	2,896	2,130	2,786	30.8%	-3.8%
14	11	0	-100.0%	1	1	0	-100.0%	282	130	43	-66.7%	-84.6%
4,460	4,575	4,226	-7.6%	203	208	201	-3.2%	53,793	50,171	53,879	7.4%	0.2%



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	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
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	Other waste
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Total waste & recycling	

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
906	1,012	988	907	927	911						
337	375	351	322	320	365						
1,020	1,587	1,283	1,088	1,100	959						
0	1	1	1	1	0						
15	3	14	3	10	5						
93	59	44	59	82	52						
2,371	3,036	2,682	2,379	2,441	2,291						
1,614	2,129	1,912	1,917	2,025	1,812						
249	150	106	112	131	123						
1	0	0	0	0	0						
4,234	5,315	4,699	4,408	4,597	4,226						

Recycling rate	Current month
	Quarterly
	Last 12 months

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
56.0%	57.1%	57.1%	54.0%	53.1%	54.2%						
		56.8%			53.7%						
		54.0%			54.3%						

Quarterly indicators

	2021/22				2022/23				2023/24				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Jun 2022	Jun 2023	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	109.8	98.4	88.8	85.8	99.9	89.9	99.1	89.9	102.2					373	380	1.8%	
Recycling rate (Defra definition)	55.7%	51.9%	48.6%	47.6%	55.1%	52.3%	55.9%	50.3%	56.8%					51.0%	54.0%	3.0%	

Key Performance Indicators

Performance against Amey contract	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Missed collections per 100,000 collections	80	98	127	215	80	78	72						
Missed assisted collections	0	38	53	45	35	31	17						
Missed collections not rectified	0	26	7	276	25	24	29						
Repeated missed collection	0	0	21	59	48	32	14						
Repeated missed assisted collections	0	0	2	1	2	1	0						
Reported spillage	0	0	1	0	0	0	0						
Reported waste separation failure	0	0	0	1	0	0	0						
Failure to carry out collection (assisted)	0	1	0	0	0	1	0						
Failure to carry out collection (non-assisted)	0	0	5	4	7	4	0						
Missed bulky collection	0	9	3	0	0	0	0						
Street cleaning performance failure not...	0	14	9	9	11	48	0						
Flytipping, flyposting or graffiti non-removal	0	14	8	22	13	67							
Customer contact service response times	0												
Garden waste cancellation missed	0	-	-	-									
Litter and Detritus Survey	4%			1.5%		2.8%							
Detritus survey	8%			7.3%		5.5%							

Notes

